



Kelly Integrated Transport Services Ltd

Emergency Roadside Telephone Replacement Project

Client: Highways Agency
Main Contractor: Serco
Dates: December 2006 - ongoing



Background:

The UK Highways Agency placed a contract with Serco to replace all of their existing ERTs (Emergency Roadside Telephones) with the next generation 354 variant ERT on a national basis in around 6,000 locations.

Scope of work:

Kelly ITS's role under the contract entailed the following works :

- Decommissioning the existing type 352 ERT
- Civil enabling works to facilitate the new installations
- Ducting and Cabling Installation
- Installing the new variant unit type 354 ERT
- First phase commissioning of the installed unit type 354
- Providing traffic management services for the project
- Booking road space through the Highway Agency Managing Agents
- Booking TTROs
- Forecasting Stock
- Requisitioning our own stock
- Managing the real-time installation database to update Serco of the project's progress, which both Serco & the Highways Agency found invaluable
- Supplying as-built documentation

Key Success factors and Innovations:

- Kelly ITS have built up excellent working relationships with Serco and the Highways Agency during the Contract
- Kelly ITS continue to deliver the contract milestones on time, and within budget
- Kelly ITS pre-work quality surveys have reduced wasted on site time, and have resulted in our scope of works increasing considerably during the course of the contract
- Kelly ITS have been able to mobilise and rectify faults & road traffic accident damage on the net work within a very short notice period
- The contract completion date of July 2011 will be met
- To ensure continuity of work Kelly ITS pre- programme site works 4-6 weeks in advance
- All site variation works are formally documented and approved by the client
- Kelly ITS have also built up excellent working relationships with other contractors on the network allowing us to work together, in common Traffic Management closures to minimise disruption on the network
- The maintaining of the real-time installation database to update Serco of the project's progress is now being used as an invaluable tool by both Serco and the Highways Agency

