



INSIDE THIS QUARTERS ISSUE



Highways Update



Kelly Girls Race for Life



Improving Safety

ALSO:

A look at New & Familiar Faces

& MUCH MORE!

Find out if you're a winner with our Quarterly Quizzes and Top performers!

Welcome to our Quarterly Newsletter. Our aim is to keep you updated on the latest within Kelly I.T.S. and an opportunity to get to know the team.

Kelly's ERT Project Draws Towards a Successful Conclusion

In December 2006 Kelly ITS began a contract for Serco, which would take them the length and the breadth of the English Highways Agency network, to replace approximately 6,000 of the existing Emergency Roadside Telephones (ERT), with a new more improved version.

If you have ever had the misfortune to have to use an ERT you will know how important they are to the travelling public. In an emergency the ERT's are the fastest way to inform the police of an incident, or accident, and so it is crucial that they work correctly.



Field Based Team

Gerry O'Shea and his field based team, supported by Carol O'Shea and her team in Edmonton have delivered a first class service to Serco under the contract, with many of the end clients giving excellent feedback on the installed equipment.

The contract worth approximately £9m has required many hours of planning, scheduling, traffic management organisation with sub contractors, overnight accommodation booking, depot mobilisation, as well as actually installing the ERT's.



Gerry O'Shea

Carol's team have made some

excellent contacts whilst organising the works, booking roadspace with the Highways Agency Managing Agents, and then re-adjusting the schedules when emergency works have taken preference, and our works cancelled.



Installation of ERT

The relationship with Serco, the Highways Agency, and Atkins, the contract consultant, have been excellent, and have made for a smooth running contract.

As an innovation we introduced the First Intervention System to the contract, giving the client a web based system they could access at any time to look at the status of the individual sites, as the team posted prior, during, and post installation photographs at the end of their shift, as well as the programmed and completion dates for the works. This has been incredibly successful in assisting all parties with issues raised, without the need to visit site to identify the site condition, and we have used the same system on other contracts such as Barclays Cycle Hire.

So a really heartfelt thanks to Gerry and Carol O'Shea, Tom Carty, Mark Griffin, Mick Naughtane, Eugene Gallen, Terry Gallen, Jason Gipson, Peter Gipson, John Duffy, Danny Fraser, Peadar Campbell, Siani Wallace and Nuray Demir for delivering a very successful contract. We hope that we can continue to build on the relationships, and our reputation made in new, similar contracts in the future.



Siani Wallace and Carol O'Shea

Recognition on Railway at Shields

Kelly ITS have been congratulated for their hard work and effort after a period of many activities, to implement the test & commissioning and bringing into service the changes to the railway at Shields.

The project delivery team were first to finish our main task of Concentrator and Lineside telephones by showing completion of the new works nearly 24 hours ahead of the signing into service of the new infrastructure.

"I have been asked to convey to you all the appreciation of your efforts from Mark Garrity and Barry Botfield" - Ian Summers, Principal Project Engineer, Thales UK

"Please pass on my thanks yours guys that took part in the works over the commissioning weekend and also for the work that got us to a successful commissioning. I know it was a wet weekend but it did not stop them completing all the works and I also believe more than was expected by Network Rail." - Barry Hale, Invensys Rail

Network Rail Senior Project Manager, David Toner expressed his personal thanks for to the team for their commitment to delivering for Invensys and Network Rail.

Behind the Scenes

Highways Update



**Richard Bevins
Operations
Director—
Highways**

Let me take this opportunity to introduce myself, for those who

have not come across me in the last six months. My name is Richard Bevins and I have worked in the Highways Sector for over 25 years. My aim is to see Kelly ITS Highways grow, and become more diverse in the services it can offer and where it can offer those services. At the moment my key activities are to spread the word on the great work that our staff already deliver, and use those fantastic references to help us win more work with new clients. I am sure that if we can continue to keep our current clients happy with what we deliver then new clients will shortly follow. If you are in Edmonton at any time, just come and introduce yourself, and ask me anything you want to regards strategy, and what the future developments are.

During March and April we undertook the installation of **Electric Vehicle Charging Points**, EVCP, in such diverse locations as Silverstone Race



Electric Vehicle Charging Point (EVCP)

Track and National Trust Property at Waddesdon.

The provision of the EVCP is assisting the government to meet its strategic objectives of installing 25,000 ECVP's by 2015.

We are ideally placed to support the ECVP manufacturers achieve the government targets.

The contract has been a huge learning curve for our staff, to deliver the works on time, whilst dealing with the electricity providers to upgrade the electrical supplies. For the technical

staff interested, the units have three types of charge rate:

Standard - 16A supply taking 6 hours to fully charge the vehicle

Fast – 32A supply taking 3 hours to fully charge the vehicle

Rapid – 64A supply taking 1.5 hours to charge the vehicle

Chargemaster who we performed most of the work for, have recently secured a contract for the installation of sites in the East of England, on which we are aiming to provide similar services.

The **Barclays Cycle Hire Scheme**, which went live in July 2010, which has seen Phase 1 work successfully completed by our teams, continues to receive plaudits from all sides on the way our work has been delivered.

At the recent **London Transport Awards** the Barclays Cycle Hire Scheme picked up the "Innovation Transport Project of the Year Award". The Barclays and Serco staff who were at the awards ceremony were very complimentary about the role of our company in delivering the award. Our performance on Phase 1 of this scheme gives us a great opportunity to deliver a major part of the Phase 2 rollout of approximately 200 sites, where new sites are to be installed, and existing sites extended where the capacity needs to be increased.



KITS Traffex 2011 Stand

At the end of March we attended the three day **Traffex 2011** Exhibition at the NEC in Birmingham. Our stand, the first time we have taken, highlighted our successful contracts such

as Barclays Cycle Hire, Emergency Roadside Telephone Replacement etc. The exhibition is attended by Local Authorities, Highways Agency, and international and UK consultants and manufacturers. We had a large number of visitors to our stand which has given us some opportunities for future business, and has significantly increased our profile in the Highways Sector. A

big thank you to Nadia

Aziz and Sophie Smith for organising the exhibition, and manning the stand for three days.

In April we attended the **Sustainable Transport Systems** Exhibition at the Barbican Centre in London, along with other suppliers who deliver sustainable transport solutions. The exhibition was attended by 250 visitors who also attended a full programme of seminars, where key speakers presented papers on how the industry could deliver a sustainable transport solution.

" I am writing on behalf of our Residents Association to say how delighted we are with the transformation of the area in which the docking station sits. It has made a huge difference to the look of the street and has provided a great amenity for those who live nearby. A wonderful result! Although there was inevitably a certain amount of disruption while the work was taking place, the SERCO personnel on site were extremely hard working and were always polite and friendly The site was kept neat and tidy. All in all it was a very good advert for SERCO! Please could you pass on our thanks to those involved in this project."

A local residents association, at Cleaver Street, sent an email to the Serco Programme Manager.

"Been out on site today to have a look at your work on Cleaver Square – couldn't be happier with the quality and workmanship of your contractors."

Lambeth Council

Behind the Scenes

Improving Safety Culture



Kezia Reid
HSQE
Manager

We are looking to improve our

safety culture and are at the beginning of a programme that is likely to stretch out over the next 5 years, you will all have a key role to play in it's success.

Suggestion Scheme

Kelly ITS is launching a suggestion scheme, we recognise that our staff more than any one else have ideas on how to improve our processes, ways of working or equipment that we use.

All ideas are welcome, and you do not need to worry about providing the fine details of how the idea would be implemented.

Suggestions will be reviewed by a panel, who will weigh up the merits of each suggestion. We are committed to provide feedback on all submitted suggestions.

Those who put forward suggestions which are then implemented will be rewarded.

You will be receiving cards on which you can write down your suggestion, suggestions can be emailed to suggestion@kelly.co.uk, or simply call 0208 8842880.

Reporting Close Calls

A close call is an incident that has occurred due to an unsafe condition or act that in other circumstances could have resulted in personal injury or damage to plant, machinery, infrastructure or the environment. Close Calls are known as Near Hits on London Underground works.

Informing us of any Close Calls is vital to help us to prevent future accidents, there are close call forms that can be completed or you just need to call 0208 8842880 and we will complete the required forms and follow up, reporting can be completed anonymously.

As an incentive for reporting Close Calls the person making the report will receive a lottery scratch card.

KITS win first London Underground Signal Correlation Work Package

Following our success in May this year of being awarded a place on the London Underground Signal Correlation Framework, Kelly ITS we have successfully been awarded the first competitively priced work package.

This is very important to the company as this signal correlation work is the preliminary work that feeds the new £1.2 billion sub surface signal upgrade project.

The work will enable us to continue to grow as a company and help to increase our company image across future clients.

Power and Migration Works Secured with Network Rail

Kelly ITS Rail Division has secured a variation to its FTN/GSM-R Tails Framework with Network Rail to Design, Supply and Install Power Connections. This will provide the connection between the DNO supply and around 600 sites on the Project. The potential value for this work is £9million over the next three years.

We have also been successful in securing two contracts for copper migration works on the FTN programme. These works together are valued at £350k and will hopefully lead to an ongoing work stream over the next two to three years."

Kelly Girls Race For Life



On the 19th June 2011 the girls from Kelly ITS ran the Cancer Research Race for Life. The team, based in our Edmonton office, consisted of Nadia Aziz, Siani Wallace, Carol O'Shea, Sophie Smith, Dawn Jackson, Jesselynn Donnelly, Kezia Reid, Sian Turner & Nicola Scott who together make Kelly's Angels. They ran a 5k run at Enfield—Trent Park.

The primary objective of the run was to help raise money towards Cancer Research. Events like Race for Life are vital in funding Cancer Research UK's life-saving work into preventing, diagnosing and treating cancer.

This is a charity close to many of the girl's hearts and they are very grateful for all the kind contributions already made. Contributions are still welcome at this stage, please dig deep and sponsor online – it's quick, easy and totally secure. You can find the page at the following link:

<http://www.raceforlifesponsorme.org/KellyITS>

The girl's at Kelly Head Office also took part in Race for Life on 17th July 2011. The team consisted of Martina O Gorman, Michelle Griffin, Lavinia Zuccolo, Iana Zarietchnieva, Martina Sirotkova, Donna Dedinca, Ela Jendrych, Elena Lucas & Jessica Kelly who together make Kelly's Troops. They ran the 5k run on 17th July 2011 at London—Hyde Park.

Donations are still welcome, if you would like to support the girls please make all contributions to the following link:

<http://www.raceforlifesponsorme.org/kellytroops>



Achievements

Sudhir Lodhia	M301 Traffic Principles, M501 Installation of Poles, Lanterns and Brackets and M504 Installation of Underground Cables and Termination
Nico van Den Bergh	M301 Traffic Principles, M501 Installation of Poles, Lanterns and Brackets and M504 Installation of Underground Cables and Termination
Matthew Byrne	M301 Traffic Principles, M501 Installation of Poles, Lanterns and Brackets and M504 Installation of Underground Cables and Termination
Pete Martin	M301 Traffic Principles, M501 Installation of Poles, Lanterns and Brackets and M504 Installation of Underground Cables and Termination

Recognition

Congratulations - Siani Wallace For This Quarter's Top Performer!



Once again we have had some excellent feedback for the Quarters Top Performers and would like to thank you all for your submissions.

Siani Wallace is our Top Performer of this Quarter, Siani is always very helpful; with a can do attitude to all aspects of her work. She is not afraid to take on additional tasks and will always ensures she gives 100%.

If you feel your colleague, supervisor etc. continuously exceeds expectations, then give them the recognition they deserve and nominate them to be Employee of the Quarter. **The winner will win £250.**

Please send along with your contact details the name of the employee to be nominated, their manager and a brief description as to why you feel they should be nominated. Please send all submissions to Sophie Smith.

New & Familiar Faces



Baby Saoirse Fitzpatrick
 Alan Fitzpatrick has been working at Kelly ITS for 5 years and is currently working as a Commercial Supervisor.
 We would like to take this opportunity to congratulate Alan and hope both mother and baby girl are doing well.



Baby Brogan Patrick Devlin
 Nuray Demir has been working as a Project Co-ordinator at Kelly ITS for 4 years.
 We would like to take this opportunity to congratulate mother and baby boy, who are both doing well.

Contact Us

Sick Days - In the event you are not able to work due to illness, all staff are required to contact 0208 884 6628 and leave a message.

KITS WORD SEARCH

Congratulations to Last Quarters Winner - Martina O’Gorman

Complete the Crossword and send in your results along with your contact details by 31st Oct 2011 to Sophie Smith and be entered to win!

Name: _____
 Tel: _____
 Email: _____

I	H	I	O	Y	N	N	D	N	S	N	T	M	S	M	T	A	S
S	N	O	I	T	A	C	I	N	U	M	M	O	C	E	L	E	T
S	K	S	N	E	R	A	N	E	U	M	I	G	S	G	S	N	L
A	N	E	T	A	N	I	D	R	O	O	C	S	N	N	E	A	A
I	A	R	E	A	A	I	R	T	U	T	R	I	T	I	U	L	E
L	L	V	G	L	L	E	I	O	B	O	T	G	L	E	R	N	M
L	R	I	R	E	G	L	S	L	P	S	B	N	R	M	K	R	I
C	M	C	A	D	R	N	A	U	E	L	B	A	C	E	D	Y	L
Y	M	E	T	R	O	N	R	T	S	L	O	L	L	I	D	I	H
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Y	C	I	R	M	R	O	T	T	S	T	E	I	E	S	G	R	R
E	E	C	S	Y	T	S	C	S	E	S	I	U	G	I	S	E	O

- CABLE
- COORDINATE
- ELECTRICAL
- HIGHWAYS
- INSTALLATION
- INTEGRATED
- KELLY
- LABOUR
- MANAGER
- METRO
- PURCHASING
- RAIL
- ROADSIDE
- SERVICES
- SIGNALLING
- TELECOMMUNICATIONS
- TESTING
- TRANSPORT
- UNDERGROUND

