



CASE STUDY 1: HIGHWAYS

Project: ERT Project
Project value: £9.0 million
Client: Highways Agency
Main Contractor: SERCO
Dates: December 2006 – 2011

Background:

The UK Highways Agency are replacing all the highways' existing ERTs (emergency roadside telephones) with the next generation 354 variant ERT on a national basis in around 6,000 locations.

Scope of work:

The project entails:

- Booking road space and negotiating with Highways Agency agents
- Decommissioning the existing type 352 ERT
- Installing the new variant unit type 354 ERT
- Civil enabling works to facilitate the installations
- First phase commissioning of the installed unit type 354
- Providing traffic management services for the project
- Managing a real-time installation database to update SERCO of the project's progress
- Supplying as-built documentation